

# Frequently Asked Questions

## Energy Efficiency Incentive Program



Category	Eligible Product	NWT Rebate*
Appliances	Clothes washers	\$400 – ENERGY STAR® (non-hydro communities only) \$200 – ENERGY STAR® (hydro communities only)
	Refrigerators	\$200 – ENERGY STAR® (non-hydro communities only) \$100 – ENERGY STAR® (hydro communities only)
Heating Appliances	Wood stoves****	1/3 of purchase cost, up to a maximum of \$750
	Wood pellet stoves****	1/3 of purchase cost, up to a maximum of \$750
	Oil furnaces and boilers	\$750 – oil furnace 92% AFUE** or higher \$750 – oil boiler 87% AFUE or higher
	Gas or propane furnaces and boilers	\$750 – gas or propane boiler 95% AFUE or higher \$750 – gas or propane furnace 95% AFUE or higher
	Programmable thermostats	25% of purchase cost to a maximum of \$75 for every programmable thermostat installed
	Hot water heaters	\$1,250 – ENERGY STAR® instantaneous (on demand) hot water heater. Minimum efficiency: oil on demand .68 EF, gas on demand .92 EF
	“Smart” circulation pump	\$175 – Electronically Commutated Motor (ECM) circulation pump for hydronic heating
Home Renovations	Drain water heat recovery	\$700 – minimum efficiency 30%
	Home insulation	varying – AEA pre-approval required. Maximum \$2,500 per calendar year
	Air sealing*****	\$700 – 30% decrease or better in air leakage \$600 – 20% decrease in air leakage \$500 – 10% decrease in air leakage (based on blower door tests before and after sealing)
	LED light bulbs	1/2 of the purchase cost, up to an annual maximum of \$400 (non-hydro communities only) 1/2 of the purchase cost, up to an annual maximum of \$200 (hydro communities only)
New and Energy-retrofitted Homes	New and energy-retrofitted homes	Available to new and energy-retrofitted homes receiving EnerGuide label on or after April 1, 2016 (does not apply to MURBs) \$3,000 – EnerGuide 86 or higher \$1,500 – EnerGuide 85

\* For a full rebate, qualifying products must be purchased in the NWT. Qualifying products purchased outside the NWT, but within Canada, are eligible for 50% of the rebate amounts listed above.

\*\* Annual fuel utilization efficiency (AFUE) is a measure of the efficiency of heating appliances over a season or year.

\*\*\* Energy factor (EF) is an efficiency measure for rating the energy performance of water heating appliances. The higher the EF, the greater the efficiency.

\*\*\*\* **WARNING!** Depressurization risks increase with the installation of wood or pellet stoves. It is recommended that homeowners get a depressurization test done, especially for airtight homes, and install CO detectors.

\*\*\*\*\* **WARNING!** Depressurization risks increase when homes are air sealed. It is recommended that homeowners get a depressurization test done, especially for airtight homes, and install CO detectors.

### **Why is the Government of the Northwest Territories providing rebates for these products?**

In an effort to reduce overall energy use and greenhouse gas emissions in the Northwest Territories (NWT), as outlined in the NWT Greenhouse Gas Strategy and the NWT Energy Plan, and respond to residents' concerns about the high cost of energy, the GNWT developed incentives for residents to replace energy intensive products with the most energy efficient products available.

### **What is new to the EEIP?**

Beginning June 1, 2017, programmable thermostats are now eligible for a rebate of 25% of the purchase cost to a maximum of \$75.

### **Who is eligible for rebates?**

All permanent residents of the NWT, non-profit organizations and businesses are eligible. Federal and territorial government departments are not eligible.

### **When should I apply for a rebate?**

You **MUST** apply within **three months** of the date of purchase.

### **Is there a maximum amount or number of rebates I can apply for?**

Residents can apply for two of the same products, per household, per calendar year, with the exception of home renovations.

Non-profit organizations, businesses, Indigenous and community governments are eligible for incentives to a maximum of five products, per calendar year, with the exception of home renovations.

### **I bought a fridge online. Is this eligible for the EEIP rebate?**

Possibly. If your fridge was bought online from a vendor with a permanent store in the NWT, it is eligible for a full rebate (e.g. The Brick). Qualifying products purchased online from other Canadian vendors are eligible for 50% of the rebate amount.

### **Where do I apply for a rebate?**

Application forms are available from your local vendor, the Arctic Energy Alliance or online at [www.aea.nt.ca](http://www.aea.nt.ca). Once you've purchased a qualifying product, fill out the Application Form completely and mail, fax, email or deliver it to the Arctic Energy Alliance with a copy of the sales receipts.

### **How long will it take to process my cheque?**

The Arctic Energy Alliance works to process cheques within six weeks of the date the form was received. Please submit clearly written, complete forms, with all the items requested on the form, to ensure you get your money promptly.

### **What happens if I buy a clothes washer and end up having to return it?**

The rebate must be returned, unless the clothes washer is replaced with another machine that fits under the same category. Vendors are required to provide the Arctic Energy Alliance with details of any products returned that qualify for the EEIP.

### **I want to buy a wood stove from outside the NWT. Am I eligible for the EEIP rebate?**

Yes. The EEIP rebate is available for products purchased anywhere in Canada. However, qualifying products purchased in the NWT are eligible for the full rebate. Qualifying products purchased outside the NWT, but within Canada, are eligible for 50% of the rebate. One of the goals of the EEIP rebate program is to encourage northern businesses to carry energy efficient products.

### **How do I know if I am in a hydro or diesel (non-hydro) community?**

All communities have diesel backup generators, but the main qualifier is where the majority of the power comes from.

## Electricity Source in Your Community

Source	Community	Service Provider
Hydro (8 communities)	Dettah, Fort Resolution, Fort Smith, Behchokò	NWT Power Corporation
	Hay River, Hay River Reserve, Enterprise, Yellowknife	Northland Utilities Limited
Non-Hydro (25 communities)	Aklavik, Colville Lake, Déline, Fort Good Hope, Fort Liard, Fort McPherson, Fort Simpson, Inuvik, Jean Marie River, Lutsel K'e, Nahanni Butte, Norman Wells, Paulatuk, Gameti, Sachs Harbour, Tsigehtchic, Tulita, Tuktoyaktuk, Ulukhaktok, Whati, Wrigley	NWT Power Corporation
	Kakisa, Fort Providence, Trout Lake, Wekweètì	Northland Utilities Limited

### Why do diesel communities get larger rebates?

One of the major intentions of this program is to help the NWT reduce greenhouse gases. Hydroelectricity, which powers eight of our communities, is considered greenhouse gas neutral. Therefore, there is a greater benefit to reducing our consumption of fossil fuels than reducing electricity use in hydro communities.

### I am interested in solar panels. Do they apply under EEIP?

The EEIP is only for products that boost energy efficiency, not for products that produce electricity. The Alternative Energy technologies Program (AETP) is available for those wishing to pursue alternative energies in the NWT. Contact the Arctic Energy Alliance for more information.

### Why do I have to sign a declaration that my fridge/freezer will be taken to the landfill for disposal?

The intention of this program is to increase energy efficiency in the NWT by replacing older, inefficient products with new, energy efficient products. By not removing your old fridge/freezer from use it is still using energy inefficiently and releasing greenhouse gases. Therefore, to get this rebate, it is necessary to remove your old fridge/freezer from use by taking it to the landfill for proper disposal.

### I'm not sure I understand the process to obtain the insulation rebate. Can you explain it?

The process to obtain the rebate for insulation products is different from other EEIP products. Applicants must submit an Application Form to AEA outlining their intent to improve the "R" value of a particular residential component. For example, if the intent is to improve a wall from a "R" value of 12 to a "R" value of 30, the appropriate table on the Application Form must be circled. This can be done for multiple walls, for multiple components of the residence, including attics, foundations, floors, etc. Once submitted, AEA will "pre-approve" the insulation upgrade rebate. The applicant will receive this pre-approval, and once their insulation projects are completed, residents must resubmit the pre-approved application, along with all relevant receipts for the rebates. Energy Advisors at AEA will be happy to assist applicants with their applications.

If you have any other questions, please contact:

**Arctic Energy Alliance at (867) 920-3333**

**or toll free 1-877-755-5855**

**Email: [info@aea.nt.ca](mailto:info@aea.nt.ca)**