

# Rebates on Energy-Efficient Products

---

*Energy Efficiency Incentive Program*

*For residents, businesses, community and Indigenous governments, and non-profit organizations*

Arctic Energy Alliance (AEA) provides rebates to help northerners purchase new, more energy-efficient products that can be used every day. The aim is to help people reduce their energy costs and greenhouse gas emissions.

## Who can apply?

- Individuals with a permanent or seasonal residence in the Northwest Territories (NWT)
- Businesses operating in the NWT
- Not-for-profit organizations operating in the NWT
- NWT community and Indigenous governments

## What rebates are available?

Rebate amounts vary. The rebate you receive is based on the type of product you purchase.

## *What's changed from last year?*

We've made the following changes for this year:

- The maximum rebate amounts for the following items have been increased:
  - Wood stoves
  - Pellet stoves
  - Programmable thermostats
  - ECM pumps
- Rebate amounts are now the same for hydro communities and non-hydro communities, except for LED lighting.
- You no longer need to purchase a product in the NWT to receive the full rebate amount.
- We've increased the number of rebates you can get on programmable thermostats in a year: individuals can get up to 5 and business can get up to 25.

## Rebate summary

Category	Eligible Products	Rebate Amount
ENERGY STAR <sup>®</sup> certified domestic appliances	Clothes washer	\$200
	Ventless clothes dryer	\$500
	All-in-one washer/ventless dryer	\$750
Heating appliances	Wood stove <sup>1</sup>	50% of purchase cost, up to \$2,000
	Wood pellet stove <sup>1</sup>	50% of purchase cost, up to \$2,000
Home upgrades	Drain water heat recovery (minimum 30% efficiency)	\$700
	Programmable thermostat	50% of purchase cost, up to \$150
	ECM heating, circulating or domestic water pump	50% of purchase cost, up to \$500
	Automated vehicle plug-in controller	50% of purchase cost, up to \$150
	Home insulation	Varies, up to \$13,000 per fiscal year (Apr. 1 to Mar. 31)
LED lighting	LED bulbs and tubes)—only available in non-hydro communities	50% of purchase cost, up to \$200 per fiscal year (Apr. 1 to Mar. 31)

## Rebate details

### ENERGY STAR certified domestic appliances

#### Clothes washer

- \$200 per washer.

#### Ventless clothes dryer

- \$500 per dryer.
- Must use a condenser or heat pump instead of venting air to the outside.

#### All-in-one washer/ventless dryer

- \$750 per washer/ventless dryer
- Must be a single unit. Stackable systems are considered separate washers and dryers and may receive rebates if they meet the criteria for each piece.

### Heating appliances

#### Wood stove or wood pellet stove

- 50% of the purchase cost, up to a maximum of \$2,000
- Pellet stoves must be ULC certified.

<sup>1</sup> **WARNING!** Depressurization risks increase with the installation of wood or pellet stoves. If you are installing a wood or pellet stove, AEA recommends getting a depressurization test done—especially if your home is airtight—and installing carbon monoxide (CO) detectors.

- Wood stoves must meet either the Canadian Standards Association (CSA) B415.1-M92 (performance testing of solid-fuel burning appliances) or the U.S. Environmental Protection Agency (EPA) wood burning appliances standards (40 CFR Part 60).
- Purchase cost does not include installation or accessories (chimney, flue pipe, etc.).

## Home upgrades

### Programmable thermostat

- 50% of the purchase cost, to a maximum of \$150.

### Drain water heat recovery

- \$700 per drain water heat recovery system.
- Must be certified to be 30% efficient or higher.

### ECM heating, circulating or domestic water pump

- 50% of the purchase cost, up to a maximum of \$500 per pump.

### Automated vehicle plug-in controller

- 50% of the purchase cost, up to a maximum of \$150.
- Must be designed specifically to control power to a block heater, battery blanket, or another vehicle pre-heating system other than a cabin heater.
- Must be programmable and must regulate the power to the system based on current outdoor temperature (not by time alone).

### Home insulation

- Rebate values vary by project, up to a maximum of \$13,000 per AEA fiscal year (April 1 to March 31).
- To be eligible for a rebate, new insulation must be added to an existing part of a home. The following are examples of projects that are not eligible:
  - Replacing old or damaged insulation
  - Installing insulation in a new addition to a home
- Insulation rebates are based on the change in R-value that will be achieved by the insulation project. Please contact AEA for more information.
- AEA strongly recommends getting insulation rebates pre-approved before starting your project.

## LED lighting

### LED light bulbs and tubes

- 50% of the purchase cost.
  - Up to a maximum of \$200 per AEA fiscal year (April 1 to March 31).
  - Only available in non-hydro communities.<sup>2</sup>
- Integrated LED fixtures are not eligible for a rebate.

---

<sup>2</sup> “Non-hydro communities” means those communities in the NWT that are not connected to hydroelectric infrastructure. This includes all communities except Behchokq, Dettah, Enterprise, Fort Resolution, Fort Smith, Hay River, Kát’odeeche, Ndilo and Yellowknife.

## What do I need to do to receive a rebate?

1. Purchase your product.
2. Get an application form from AEA (at [www.aea.nt.ca](http://www.aea.nt.ca), or in person at an AEA office).
3. **Within 3 months** of purchasing your product, complete your application form and submit it, along with the following documentation, to AEA.
  - a. A receipt for the product you purchased. Receipts must show the following information:
    - i. The date of purchase
    - ii. The price of the product
    - iii. The model number, if applicable
    - iv. The name of the vendor who sold the product
    - v. Proof that the product has been paid for in full
  - b. A copy of a manufacturer's document that can demonstrate your product is eligible for a rebate (for example, an EnerGuide card with an ENERGY STAR logo).
  - c. Proof that you live in the NWT, if your address is not clearly shown on your receipt.
4. Receive a rebate cheque from AEA within 6 weeks.

If the receipt has the customer's name on it, the name on the application form must match the name on the receipt. In other words, you can't apply for a rebate on behalf of someone else.

If you are applying for a rebate on **home insulation**, we recommend contacting us before you apply. AEA can pre-approve your application before you begin work so that we can guarantee your rebate.

**Submit your application as soon as possible.** Each year, Arctic Energy Alliance receives a set amount of funding from the Government of the Northwest Territories and the Government of Canada for this program. This funding will be distributed on a first-come, first-served basis until all funding has been allocated. It is possible for funding to be fully allocated before the end of the year.

## How are applications evaluated?

All applications are processed in the order they are received by AEA. An application is considered received by AEA when it is completed correctly and contains all supporting documents.

AEA reserves the right to seek additional information from clients or vendors to ensure a product is eligible under this program.

The Executive Director of Arctic Energy Alliance will be responsible for the final approval of all rebate applications.

## What else do I need to know?

- You must send your completed application to AEA **within 3 months** of purchasing your product.
- AEA operates its rebate programs based on its fiscal year, which runs from April 1 until March 31. Annual limits and conditions on rebates are based on this time period.
- There is a limit to the number of rebates you can receive for each type of product in a year.
  - Individual residents can receive up to two rebates on the same type of product, per household, per AEA fiscal year. For example, your household can apply for rebates on up to two washers per year.
  - Businesses, non-profit organizations, and Indigenous and community governments can receive up to five rebates on the same type of product per AEA fiscal year. For example, you can apply for rebates on up to five washers per year.
    - With approval of AEA's Executive Director, businesses, non-profit organizations, and Indigenous and community governments can receive more than five rebates per AEA fiscal year on the following appliances: clothes washers, ventless dryers, and all-in-one washers/ventless dryers. Exceptions will be granted on a case-by-case basis. Such rebates will be limited to a maximum of \$50,000 per AEA fiscal year. For businesses, the value of the rebates you receive for these appliances will count toward the maximum annual rebate amount you can receive under the Building Energy Efficiency Program.
  - **Exceptions:**
    - You can apply for rebates on LED lighting as many times as you would like in a year until you have reached the annual maximum rebate value (see page 3).
    - The following limits apply to programmable thermostats, ECM pumps and automated vehicle plug-in controllers:
      - Individual residents: 5 thermostats, 5 pumps and 5 plug-in controllers in a year
      - Businesses, non-profit organizations, and Indigenous and community governments: 25 thermostats, 25 pumps and 25 plug-in controllers in a year
- Products must be installed at a residence or other building within the Northwest Territories.
- Products must be purchased new and within Canada.
- A product must be purchased from a registered business that would normally sell that product to the public.
- The purchase price of a product must not be substantially higher than the price for the same product advertised by other vendors in Canada.



*This program is made possible by financial contributions from the Government of Canada and the Government of the Northwest Territories.*

**For more information, contact:**

Arctic Energy Alliance  
101–5102 51st Street,  
Yellowknife, NT X1A 1S7

Phone: (867) 920-3333

Toll Free: 1-877-755-5855

Email: [info@aea.nt.ca](mailto:info@aea.nt.ca)

Website: [www.aea.nt.ca](http://www.aea.nt.ca)